

# Creating a Local Theory of Change

*Implementing the ROMA Cycle in the  
“Next Generation” Performance Management Framework*



## *ROMA Next Generation Video Series*

*Barbara Mooney*

*Myka Piatt*

*Courtney Kohler*



# ROMA Next Generation Video Series



# Identifying a need.....











# What is the Outcome?

## Need:

Rosalina doesn't  
sleep in her own  
bed all night

## Outcome:

Rosalina will  
sleep in her own  
bed all night

# Assumptions

- Belief or idea based in logic but formed without evidence, unconfirmed

*Example:*

I assume there will be food at a party.



# What are our assumptions?

## Need:

Rosalina doesn't  
sleep in her own  
bed all night

Quality of sleep is  
important for good  
health and good  
mood

## Outcome:

Rosalina will  
sleep in her own  
bed all night

Sleeping in her own  
bed will improve  
everyone's quality of  
sleep



# Theory of Change

**Conditions Necessary:**  
She is healthy, the room temperature is comfortable, there are no thunderstorms or other distractions

**Need:**  
Rosalina needs to sleep in her own bed

**WHAT CAN WE DO?**

**Outcome:**  
Rosalina will sleep in her own bed all night

Sleeping in her own bed will improve everyone's quality of sleep

Quality of sleep is important for good health and good mood

**Assumption:**  
The reward is more valuable to her than sleeping in our bed

**Assumption:**  
The short term strategy will lead to long-term behavior change

# Logic Model (Or Theory of Change)



# What is success?



# What Does a TOC Communicate?

What is the need that will be addressed?

Who are you seeking to influence or benefit?

What you are seeking to achieve (what will change?)

How you will work towards your outcomes?

What are the assumptions and underlying conditions?

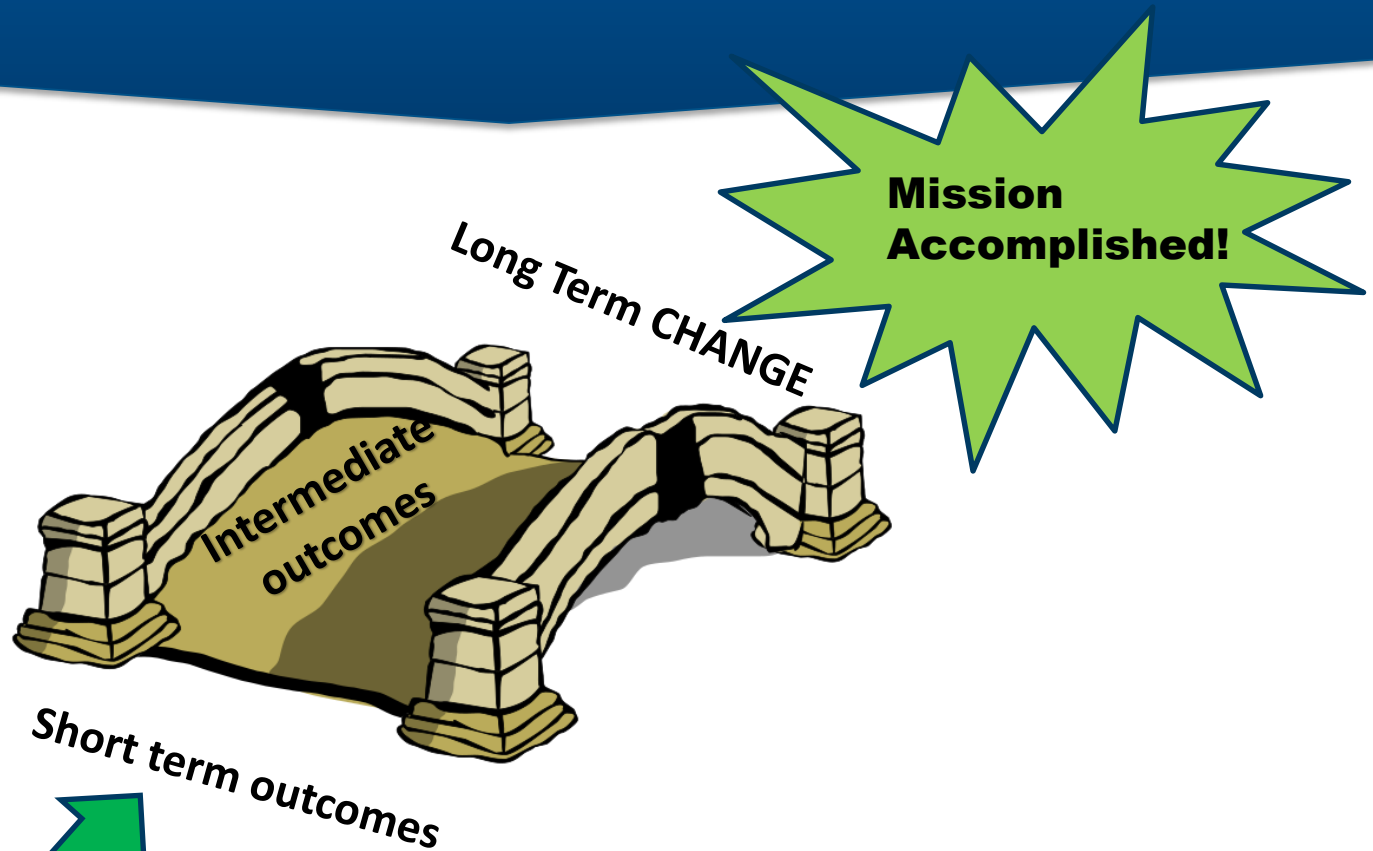


# Theory of Change

A theory of change articulates the assumptions about the processes through which intended changes will occur and the organizational capacities to manage such processes; further, it specifies the ways in which short-term outcomes drive to intermediate outcomes and how intermediate outcomes create the conditions that make long-term outcomes likely. It is the “bridge” that links an organizations concrete, daily operations with its mission.

David Hunter  
Theory of Change Glossary  
CRE and Hunter Consulting, LLC

# Theory of Change: The Bridge



**Agency's  
Actions**  
(Services & Strategies)



# Assumptions



# What We Believe about Poverty

Poverty is a complex problem.

It requires long-term and multi-faceted strategies that integrate agency and community resources.

Stabilization is a first step on the continuum toward self-sufficiency.

Community stakeholders, particularly those with a low-income, best know their community's needs.

Family and community successes are interconnected.



# Assumptions About Poverty

## What is poverty?

What are the causes and conditions in the community?

What is the impact of poverty on the community?

# Conditions and Causes of Poverty

## Employment

### Conditions

high rate of unemployment or underemployment in the community

individuals are unable to find sufficient work to support a family

### Causes

jobs lost because of change in economics of the community

no employment opportunities for certain demographic groups or in certain geographic areas

# What assumptions are communicated in your mission statement?



# Communicated in Mission Statements



Assumptions about  
the causes and  
conditions of poverty

Agency's role in its  
reduction





# Example Mission

*“To provide opportunities for people to reach their goals in order to enhance their lives, their families, and their communities.”*

# Example

*“To provide opportunities for people to reach their goals in order to enhance their lives, their families, and their communities.”*

People have goals

Attainment of the goals will improve their lives, families & communities

They need more opportunities

We can provide the opportunities

What assumptions are communicated by your agency's selection of services or interventions?



# *Can you identify what assumptions are behind this service?*

Our agency will provide credit counseling to low income people who are deeply in debt.

Four empty rounded rectangular boxes stacked vertically, connected by lines to the text box on the left, intended for identifying assumptions.

# Can you identify what assumptions are behind this service?

Our agency will provide credit counseling to low income people who are deeply in debt.

People in debt do not know how to manage credit

There is a path for families to get out of debt.

People in debt have sufficient resources but just can't manage them.

We can provide the counseling services

# *Can you identify what assumptions are behind this strategy?*

We are a part of a community coalition that works with existing and potential employers who are not giving jobs to local residents

Four empty rounded rectangular boxes are arranged vertically on the right side of the slide. Lines connect the right side of the text box to the left side of each of these four boxes, indicating that they are intended for identifying assumptions behind the strategy.



# Can you identify what assumptions are behind this strategy?

We are a part of a community coalition that works with existing and potential employers who are not giving jobs to local residents

Employers would want to work with the community

Employers are not familiar with the pool of workers in our community

There are local people who have the skills to do the jobs

We must work together to increase the impact

# Local Theory of Change



# Local Theory of Change

# WHY?

# The Process Should

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Challenge the underlying logic of the connections between activities/ programs and outcomes and the long term goals.

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Admit where there are leaps of faith.

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Acknowledge where there are gaps in your knowledge about what else you may need to find out.

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Capture the complexity of the issue and the nature of change.

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Be realistic about what can be accomplished with the resources at hand.

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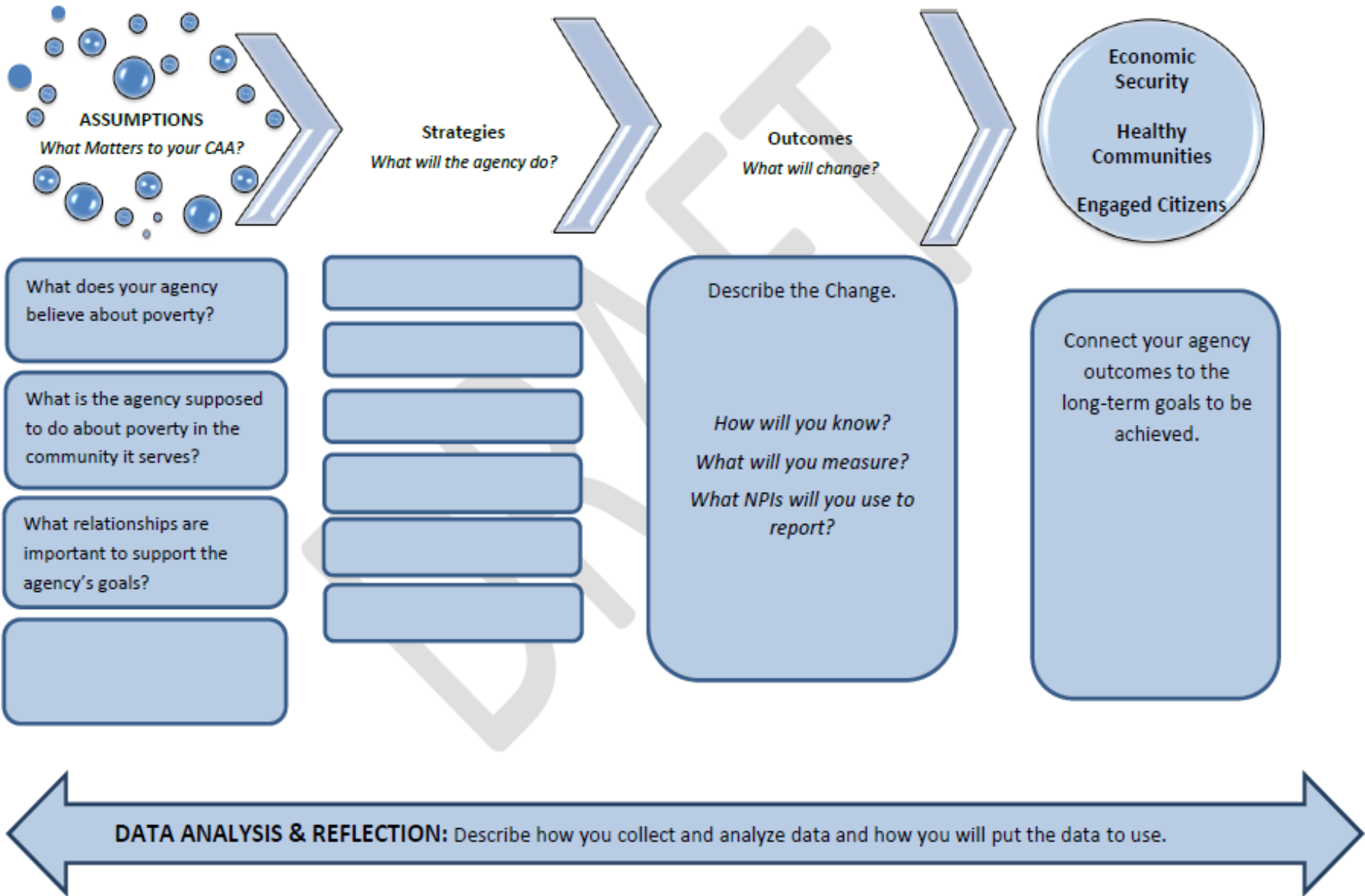
Take external context into account.

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Provide clear measures of success.

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# Local Community Action Theory of Change



# Guide to Creating a Local Theory of Change

National Association for State Community Services Programs (NASCSPP)

111 K St NE, Suite 300, Washington, DC 20001

(202) 624-5866

[nascsp.org](http://nascsp.org)



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## The Promise of Community Action

Community Action changes lives,  
embodies the spirit of hope  
and makes America a better place to live.  
We care about the entire community,  
and we are dedicated to  
helping people help themselves and each other.

# For More Information

Barbara Mooney, Director  
Association of Nationally Certified ROMA Trainers  
[barbaramooney@windstream.net](mailto:barbaramooney@windstream.net)

Myka Piatt, Training & Curriculum Development  
Temple University  
[Myka.piatt@temple.edu](mailto:Myka.piatt@temple.edu)

Courtney Kohler, Senior Associate  
Community Action Partnership  
[ckohler@communityactionpartnership.com](mailto:ckohler@communityactionpartnership.com)

Jarle Crocker, Director T/TA  
Community Action Partnership  
[jcrocker@communityactionpartnership.com](mailto:jcrocker@communityactionpartnership.com)

